

BSI-QMI 2QR® Quality Management Certifications

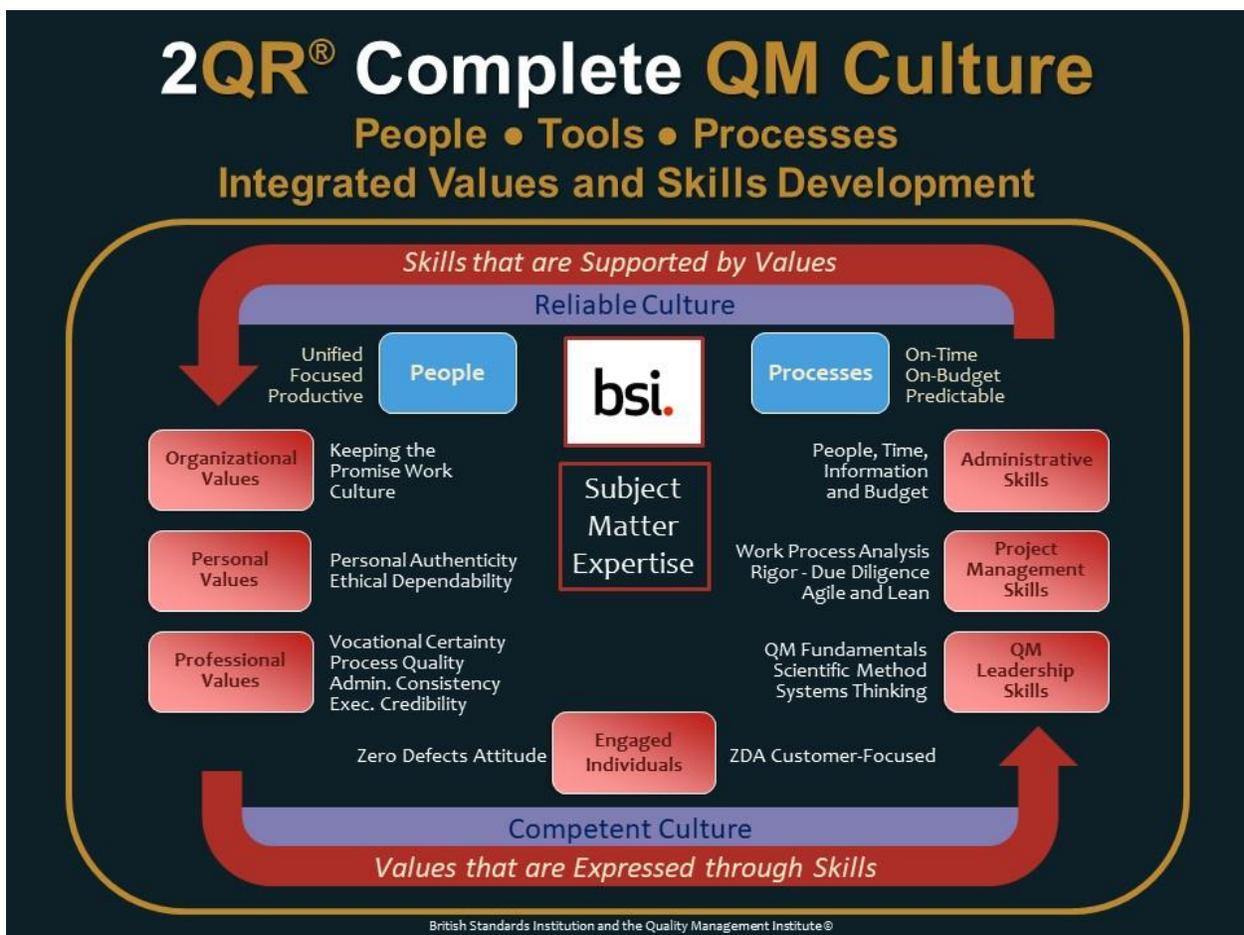
(All Underlines are Links to the British Standards Institution or Quality Management Institute websites.)

Misc. Notes and Links About Courses, etc.
<u>BSI-QMI 2QR Introductory Video</u> This 14 Min video details 2QR®, the BSI-QMI partnership and how our certifications can benefit your career and workplace. Watch the 6 Min. short-form <u>Certification Introduction</u> .
<u>Hours of Study Required</u> For an average Learner, 24 hours of study are required plus the assessments (graded exams) for an average of 3 hours per week for 8 weeks.
<u>24/7 How We Do It</u> The course materials are available 24/7 and can be used for up to 16 weeks with extensions available via “QMI Support.” Learning styles and paces vary, so we’ve tried to cover all options.
<u>Course Descriptions</u> There are detailed descriptions of each lesson’s learning objectives, video reviews of the topics and details of the Eight Attributes of a Quality Manager which are the foundation for the certifications. The 2QR course materials have often been described as <i>agnostic to a particular enterprise or generic</i> in that they apply to all entities and enterprises which are dependent upon people, processes and tools.
<u>Faculty</u> Although this is a self-study plan we’ve provided an impressive faculty to offer advice and coaching that’s available through the multi-disciplined forums and by individual teleconference.
<u>Online Support</u> There is readily available access to technical and learning support during enrollment.
<u>Proof of Competency</u> The value of training is directly relevant to how it enables the Learner to progress in their career and penetrate the marketplace. Individuals and employers want to know that they’ve raised their level of competency and marketability by matriculating through a curriculum. QMI uses state-of-the-art technologies and web environments to accurately and safely assess learner competency. Each BSI-QMI 2QR certification is validated by the Learner’s personal resume/CV and the Learner’s competent application of specific industry knowledge in a key assessment. The Learner’s transcript of all assessment scores are reviewed by QMI Faculty who can also answer specific questions regarding implementation.

Misc. Notes and Links About 2QR®
<u>2QR® is the trademarked acronym for the Second Quality Revolution.</u> The Quality Management Institute is leading the Second Quality Revolution. 2QR is a return to the systems thinking, rigor and due diligence protocols of 1QR which was led by Dr. Edwards Deming, Philip Crosby and Dr. Joseph Juran. 2QR provides the traditional outcomes of effectiveness and efficiency but it also has the added emphasis of 21st century human resource sensitivities to enable leaders to create a positive, responsive, engaged and productive work culture that supports the competencies required to reliably deploy vital corporate and regulatory standards. 2QR is <i>Orthodox QM</i> . Orthodox QM is a term often used by people with expert knowledge of 1QR and the principles and constructs that made it so valuable. This level of reliability and scope has also been attributed to 2QR which holds to the viability of orthodox QM terminology as opposed to purposely creating marketing distinctions. 2QR has remained focused on the actual needs of the marketplace. 2QR supports, reinforces and enables agile development methods and environments and the pursuit of lean and responsive processes. Agile and Lean process management concepts are foundational in orthodox QM. 2QR is also called <i>Complete Quality Management</i> . It has been described as a complete system of thought for managing people, processes and tools and making outcomes more certain. Each 2QR certification emphasizes the need for improving a person’s or an organization’s human capital - which is described in the course materials as “vocational certainty” - and then applying the orthodoxy of QM to the vision of any enterprise or environment.
<u>Dr. Larry Kennedy</u> is the protégé of Philip Crosby. He has extensive experience in training and consulting to implement QM principles into business, nonprofit, academic, public-private and multi-dimensional collaborative environments. He is the author of the certification courses and textbooks and the instructor for the course videos.
<u>2QR Research</u> QMI’s curriculum has been developed in response to the clearly identified workforce needs described in a wide array of highly respected research. The research includes data regarding the outcomes of education and workforce engagement measures that affect productivity and profitability.

This graphic depicts how the 2QR Curriculum builds competency and reliability into a workforce by teaching both values and skills.

1. At the top of the graphic you can see that skills supported by values produces a reliable culture;
2. At the bottom you can see how values that are expressed through skills produce a competent culture.
3. On the left side of the graphic are the values/attributes of a Complete Quality Manager and how they are related to the organizational, personal and professional values of a reliable work culture. These values are people-oriented and produce a unified, focused and productive 2QR workforce.
4. On the right side of the graphic are the skills that support competency and how they are categorized as administrative, project management and QM leadership skills. They produce on-time, on-budget and predictable outcomes from processes.
5. At the bottom, you can see the foundational concept that is required to create sustainability is engaged individuals that take pride in their work and are customer-focused. The 2QR curriculum produces a competent, engaged workforce with heart.



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Email: Training@BSIgroup.com

This graphic depicts how the 2QR values and skills impact the workplace.

2QR curriculum will dramatically and positively impact your career and workplace.

2QR values and skills will enable you to enjoy a competent and reliable workforce.

2QR delivers on its promises wherever you have influence or authority; enabling you to experience continuous improvement and sustainable profitability.



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Product # and Link to BSI Website	Target Audience and Relevance
<p>24670 Clinical Research Quality Management (CRQM)</p>	<p>Clinical Research Organizations, Site Managers and Principal Investigators managing clinical trials.</p> <p>Efforts to improve the efficiency and safety of the clinical trials process have been underway across multiple sectors of the clinical trials enterprise for several years. However, despite improvement efforts, dysfunctions remain and are evident in the annual statistics regarding costs, time, inefficiencies, waste, fraud and ethical lapses. This certification will provide you with the competence to bring stability to your part of the clinical research continuum.</p>
<p>24671 International Standards Quality Management (ISQM)</p>	<p>Implementers and auditors of international and corporate standards; and managers responsible for institutional accreditation.</p> <p>A standard is the building block required to organize the processes and choose the metrics for achieving and maintaining high-quality outcomes. However, that is only part of the story because standards only tell the “what.” This certification will enable you to share effectively the “why” and “how.” Standards are implemented in a work culture composed of people, processes and tools, thus it is essential to consider both the science and the art of Quality Management.</p>
<p>24672 Regulatory Affairs Quality Management (RAQM)</p>	<p>Managers with production or oversight responsibilities to conform to regulatory standards in industry, government or academia.</p> <p>Confidently integrate the unique requirements for regulatory compliance with the corporate demands for product innovation, first-to-market agility, and high quality outcomes. One of the most difficult obstacles is associated with the increased variables produced by an inconsistent and disengaged work culture. This certification will provide you with the competence to navigate the work culture and effectively implement regulatory mandates.</p>
<p>24674 Residential Healthcare Quality Management (RHQM)</p>	<p>Corporate executives, site managers and marketing specialists in the independent and assisted living and long-term care industries.</p> <p>Respond to the complexities of providing the medical and support services required within uniquely designed facilities and with staffing requirements that create difficulties in hiring and retention. This certification will provide you with the competence to improve the interaction of people and processes in all segments of a residential healthcare environment, maintain regulatory compliance, and provide safe, effective, efficient and sustainable services.</p>
<p>24675 Healthcare Services Quality Management (HSQM)</p>	<p>Corporate executives, operations managers, nursing administrators and maintenance directors in hospital or private practice venues.</p> <p>Healthcare services include many professions that do not directly provide healthcare but are part of the management and support services of a healthcare system. This certification will provide you with the competence to improve the interaction of people and processes in all segments of a public or private healthcare system, maintain regulatory compliance and provide safe, effective, efficient and sustainable services.</p>
<p>24676 Governance, Compliance and Quality Management (GCQM)</p>	<p>C-Suite officers and their leadership teams and specialists responsible for risk management and legal matters.</p> <p>Systematically identify growth opportunities, and develop, implement and sustain the internal operating procedures that will provide the desired outcomes and manage risk. To do so effectively, requires accurate assessments of both people and processes and reliable solutions to the problems of your work culture. This certification will provide you with the competence to confidently assess, oversee and manage these common demands.</p>

Product # and Link to BSI Website	Target Audience and Relevance
24677 Small Business Quality Management (SBQM)	<p>Entrepreneurs, executives, licensed professionals or individuals who have mastered a craft and are responsible for performance.</p> <p>Small business leaders face the challenges of extending their skills and values through a workforce to their clients or customers, maintaining profitability and securing long-term sustainability. This certification will enable you to apply the professional discipline of quality management to your work in an organized way and to competently and confidently develop plans, lower the risks of implementation and develop a high-performing work culture.</p>
24678 Nonprofit Enterprise Quality Management (NPQM)	<p>Everyone that is engaged in nonprofit organizations; the visionaries who start them, those who do the work and those who fund them.</p> <p>QM can not only improve the services nonprofits provide but also increase the number of people served. It also yields benefits in efficient and economical operations, readily marketable programs, and a broad, strongly motivated donor base. This certification will provide you with the competence to artfully merge the dual essentials of compassion and performance so that you can meet client needs, improve finances and raise your professional profile.</p>
24679 Pharma Quality Management (PHQM)	<p>Corporate executives, managers and scientists responsible for medicines development, production and risk management.</p> <p>The challenge is to optimize people, processes and tools and to effectively and efficiently manage a wide variety of complex tasks while budgeting to remain profitable and comply with a variety of laws and regulations that govern medicine safety. This certification will provide you with the competence to improve the interaction of people and processes in drug development and the collaborative relationships required to support the many layers of specialization.</p>
24680 Medical Devices Quality Management (MDQM)	<p>Corporate executives, managers and scientists responsible for medical devices development, production and risk management.</p> <p>The development and production of medical devices requires compliance to a variety of laws and regulations depending upon their application and level of risk. This certification will provide you with the competence to improve the interaction of people and processes, establish the collaborative relationships required to support the layers of specialization, and create a high-performing work culture that is committed to the improvement and documentation of lean processes.</p>
24681 Systems Engineering Quality Management (SEQM)	<p>Directors, managers and practitioners of systems engineering.</p> <p>An organization is a system that requires the efficient and effective integration of processes, people, tools and resources to achieve a desired and profitable outcome. For the systems engineer who aspires to rise in leadership, quality management is a cornerstone of professional development. This certification will provide you with the competence to influence the C-Suite and advance your career.</p>

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